

Dangers Of Business Outsourcing

Author:
Resale Rights

Created On: 07 Oct 2009 08:00 PM

Business outsourcing is becoming more and more popular each day. However, you need to be careful when you do decide to hire an outside company for your project.

Some of the problems that may occur is turnover, knowledge, and attitude problems. These can be difficult to handle.

When you hire a business outsourcing company to provide you staff on a temporary basis problems often occur with turnover rates.

Outsourcing companies have a higher turnover rate than most companies and you need to be prepared if you tend to go through employees quickly.

When turnover occurs you have to continue to train them. If you need to pull an employee from their current workload to train a new employee then this can create a problem with that employee getting behind.

Turnover can also cause problems with knowledge of the company. When you have to retrain employees about policies and procedures it might take some time for a new employee to get the hang of things.

Most employers believe it takes approximately two weeks for a new employee to get settled in.

However, your customer service may take a hit and you might have customers complaining about your service.

Another thing you need to think about with outsourcing is that the employee is not working for you.

Many temporary employees want a full-time job with the company they are working for because they need the benefits.

However, when an employee is not really working for you then they don't take on the mission and the vision of the company and believe in instilling it.

Often times, you might see outsourced employees not care about the company like they should.

You should ensure all outsourced employees will hold true to the company although they are not really your employee.