

## How do I whitelist for SpamAssassin?

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If you're using SpamAssassin to filter your incoming e-mail and you have access to the configuration files, you can exempt our email addresses from the filtering process. (If someone else manages your e-mail system, you might not have access. In that case, youâ€™™ have to ask them to do the whitelisting for you.) Youâ€™™re going to want to add our From address to the Whitelist in your User Preferences.

- » First, get the From address from your most recent email from us.
- » Search your hard drive for the spamassassin folder.
- » In that folder, look for a file named user\_prefs. If thereâ€™™s no such file, youâ€™™ need to create one. The instructions for how to do that are too long to put here. You can find them at: [http://spamassassin.apache.org/full/3.2.x/doc/Mail\\_SpamAssassin\\_Conf.html](http://spamassassin.apache.org/full/3.2.x/doc/Mail_SpamAssassin_Conf.html)

(Note: Like all web pages, this one is sometimes moved. If itâ€™™s not at this URL, you should be able to find it by searching the apache.org site for the SpamAssassin User Preferences.)

- » Open user\_prefs with a text editor (Notepad, for example).
- » Make a new, blank line in the file.
- » On your new line, enter the text whitelist\_from, followed by a space, then the From address from your most recent email from us.
- » Save the file and close it.

Thanks for whitelisting Resale Enterprises.